

CQRS Local - PCSE Q&A

Last Update	19/07/2024
Academy Updated	19/07/2024
Academy URL (Open)	Click here
Next Review Date	19/09/2024

PCSE will work in exactly the same way as CQRS National – the only difference being is that you choose the Paycode (s).

Question	Answer	Email address of person asking
How will payments be aligned to the correct cost centres?	This is down to the Paycode used. It will be aligned to the codes you have chosen which combine the subjective code.	karen.clynes@nhs.net (Grt Mcr - Trafford)
Can we choose where the payments are coded once processed?	When you tick the 'use PCSE for automated payments', commissioners must select a valid Paycode from the drop-down menu underneath it. This cannot be changed throughout the process once published. As commissioners, we can ask the CQRS Team to add paycodes in CQRS-L where they are not already available ready for Service setup. (IRB)	bethany.featherstone@nhs.net (BSOL)
Do they say whether they are going down an automated route as that could cause problems as we make many manual manipulations to CQRS local data output. But if they just mean are we using PCSE to make LCS payments, then yes, we are already using it to make them, it might not be in the contract between NHSE&I and PCSE to make them, but all the pay codes are there so would seem odd?	It is an automated route. Practice claims, commissioner approves (Tier 1&2), then automatically passed to PCSE for payment. (IRB) Commissioners can decide by CQRS-L Service whether PCSE is used for payments. (IRB)	Stuart.white7@nhs.net (N&W)

<p>This all sounds very promising – just to confirm this will be the automatic payment of CQRS L claims once approved straight into PCSE like CQRS works?</p>	<p>As far as commissioners are concerned, it will appear the same as CQRS-N, from “Financial Approval” or “Tier 2”, straight into PCSE for payment. (IRB)</p>	<p>Jess Taylor-Allum (SNEE)</p>
<p>What is the timeline for payments, once approved on CQRS Local for payment, via PCSE, how long will payment take to reach receiving provider?</p>	<p>Each (working) day: <i>(Is that right or is it every day??)</i></p> <p>At 3pm CQRS-L looks for qualifying approved claims (Tier 2) and sends the payment requests to PCSE.</p> <p>At 4pm CQRS-L checks for a response from PCSE. (i.e. to indicate they have accepted the payment requests)</p> <p>How long PCSE then take to process those requests, and how long the bank takes to make the payment to the provider, is another question. (IRB)</p>	<p>Fayaaz.hussein@nhs.net (LLR)</p>
<p>When selecting Claims and including Approved Claims, I notice Claim Approved [No Response] what does this mean?</p>	<p>It means that there hasn’t been a response to the CQRS Local system from PCSE after the payment file has been sent across. If there is no response within 18 hours, the file gets sent again to the maximum of 3 times. (Collab)</p> <p>I checked with PCSE. Although they did not send us a response, they did receive our payment requests and process them. They are investigating the cause of the “no response” (Mike Brown)</p>	<p>Claire Hancock (CIOS)</p>
<p>What happens after 3 unsuccessful attempts at sending the file to PCSE. Will Commissioners get some kind of report or notification?</p>	<p>There is no notification as yet. Commissioners should run the PCSE Report to view the status of requests sent to PCSE (Mike Brown)</p>	<p>David O’Brien (Collab)</p>

<p>Will this be effective for all payments approved or will this only be applicable from claims which relate to the current financial year. We have the payment via PCSE flag ticked on the 2023/24 services so assume it will be all payments but just wanted to check.</p>	<p>PCSE will be effective from the date you state going forward and won't pick up any previous claims. We have mitigated that risk. (Collab)</p> <p>When enrolling, we set an enrolment date. Claims approved on or after that date are sent to PCSE. When you enrol, you can set a future date, as some commissioners already have. (Mike Brown)</p>	<p>karen.clynes@nhs.net (Grt Mcr - Trafford)</p>
Question	Answer	Email address of person asking
<p>As an ICB, can we decide when PCSE is switched on?</p>	<p>Yes, this date is entirely up to you, and you will be asked by email to confirm this. We will then update your ticket and pass over to our Development Team. (Collab)</p>	<p>David O'Brien (Collab)</p>
<p>What is the frequency of payments? Weekly/Monthly, etc.</p>	<p>Practices will be paid on their normal monthly payment dates (CQRS-L payments will appear in PCSE Statements) (IRB)</p>	<p>Finance Team Grt Mcr – (Wigan)</p>
<p>Is there a payment timetable/date claims need to be approved by before being paid?</p>	<p>Each day at 3pm CQRS-L looks for qualifying approved claims (Tier 2) and sends the payment requests to PCSE.</p> <p>At 4pm CQRS-L checks for a response from PCSE. (i.e. to indicate they have accepted the payment requests)</p> <p>How long PCSE then take to process those requests, and how long the bank takes to make the payment to the provider, is another question. (IRB)</p>	<p>Finance Team Grt Mcr – (Wigan)</p>
<p>Can finance codes be changed once set?</p>	<p>No, they are set when the Service is set up in CQRS-L (IRB).</p>	<p>Finance Team Grt Mcr – (Wigan)</p>
<p>Will payments made be per claim or per service line per claim?</p>	<p>An example is shown below. (IRB)</p>	<p>Finance Team Grt Mcr – (Wigan)</p>

<p>How will payments be identified will a description be added to payment to allow identification once in Oracle?</p>		<p>Finance Team Grt Mcr – (Wigan)</p>
<p>How will locality know when a claim has been paid?</p>	<p>I'm not sure what this question means...</p> <p>Practices can see the status of their Claims in CQRS-L, as can Commissioners (Tier 1 or Tier 2)</p> <p>Payments sent to PCSE and are in train for payment show as: "Claim Approved [Payment Approved]" - See below. (IRB)</p>	<p>Finance Team Grt Mcr – (Wigan)</p>
<p>When we set up services using PCSE do they need to be separated for APMS and GMS practices with the individual PCSE code? Is this picked up with the PCSE codes and cross referenced with organisation list?</p>	<p>No, when selecting the PayCode for the Service all three will be picked up (GMS/PMS/APMS) and as CQRS-L 'knows' the contract type for each Provider (Practice) when payments are generated the correct PayCode is selected in the output sent to PCSE. (IRB)</p>	<p>Finance Team (BLMK)</p>
<p>What is the deadline in the CQRS Local system for a payment to be approved and it hit the PCSE run please? This is so we can update our SOP's and inform our practices.</p>	<p>It seems to be 3pm on the last working day of the month for the next month's remittances. (IRB)</p>	<p>Claire Hancock (CIOS)</p>
<p>We are a Sub ICB – can PCSE be switched on for us if our neighbouring Sub ICB doesn't want to use PCSE for payments?</p>	<p>Awaiting further clarification. Please await details.</p>	<p>David O'Brien (Collab)</p>
<p>Can we please have a list of the subjective codes that are mapped to each CQRS Local paycode by PCSE within the Oracle system. This will help us monitor expenditure within our ledger.</p>		
<p>How do we know which cost centre the LCS items will be mapped to in an ICB's ledger within the Oracle systems</p>		

Cont.

Example of CQRS-L => PCSE Statement (Seems to correlate so far 👍😊)

CQRS Local

Claims						
#	50	H83009				Filter
ID ↑	Provider ↑	ODS Code ↑	Submission Date ↑	Approval Date ↑	Status ↑	Estimated Value ↑
47327	NORBURY MEDICAL PRACTICE	H83009	16/02/2024	21/02/2024	Claim Approved [Payment Approved]	£132.06
47212	NORBURY MEDICAL PRACTICE	H83009	13/02/2024	21/02/2024	Claim Approved [Payment Approved]	£528.24
46444	NORBURY MEDICAL PRACTICE	H83009	02/02/2024	07/02/2024	Claim Approved [Payment Approved]	£616.28
35446	NORBURY MEDICAL PRACTICE	H83009	02/02/2024	09/02/2024	Claim Approved [Payment Approved]	£1,452.66

PCSE

Description			
⊞ GMS/PMS/APMS Contract Value			
⊞ Enhanced Services			
⊞ Enhanced Services			Enhanced Services Total: £4,980.09
Paycode	Description	Source	£
LEARNP	Learning Disability Hlth Chk DES (PMS)	COM	£840.00
DEMSUP	Minor Surgery DES (PMS)	COM	£132.06
DEMSUP	Minor Surgery DES (PMS)	COM	£528.24
DEMSUP	Minor Surgery DES (PMS)	COM	£616.28
DEMSUP	Minor Surgery DES (PMS)	COM	£1,452.66