

What happens if a change is made after an achievement has been declared in the Network Contract DES Service?

Purpose and Contents

Purpose of this Document

This document walks through functionality in CQRS for the Network Contract DES (NCD) service that ensures that any declarations reflect the most up-to-date achievement figures, even if changes occur after an initial declaration request. These updates ensure accuracy and clarity when:

- A practice joins or leaves a PCN (Primary Care Network)
- Data is amended at indicator level

Topics Covered

1.Updated Achievement After Re-calculation

What users will see when achievement values need to be recalculated

2.Practice Joins or Leaves a PCN After Calculation

What users will see when a practice has joined or left a PCN after the calculation has been run.

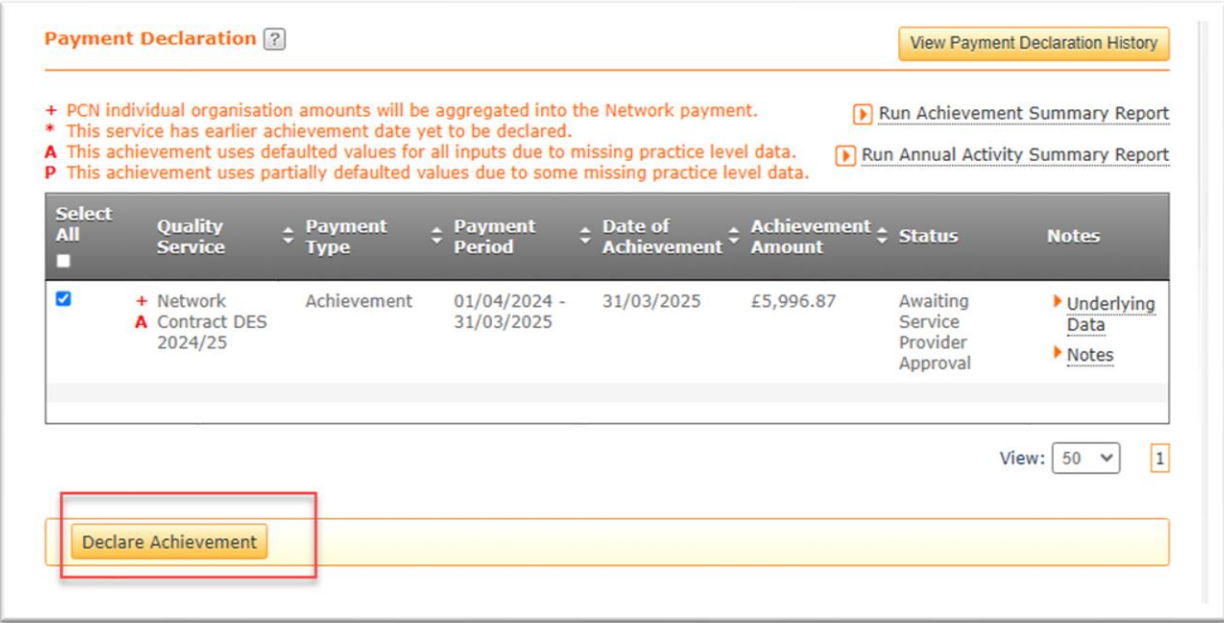
3.Payment Declaration Following Financial Approval

What users will see once payment declarations have been financially approved.

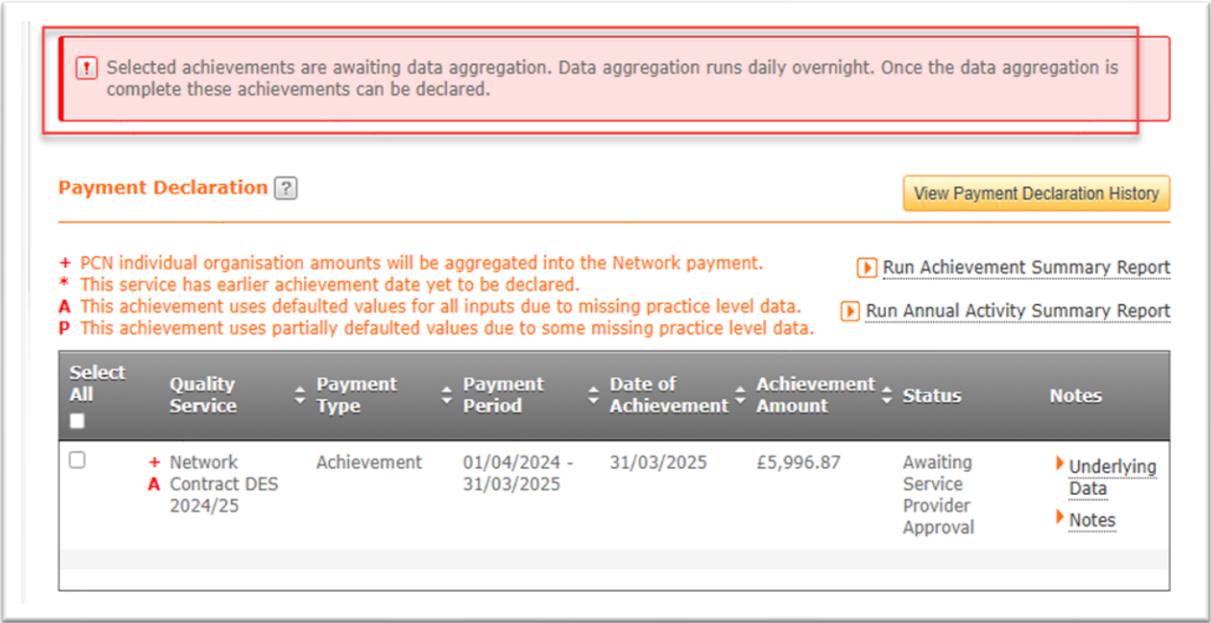
Updated Achievement After Re-calculation

Payment declaration requested - Achievement data awaiting reaggregation

If the PCN user clicks the **Declare Achievement** button after amendment has been made (Screenshot 1) and there is achievement waiting to be aggregated, the below message is returned (Screenshot 2).



Screenshot 1: An achievement is available to declare



Screenshot 2: Message returned when achievement is awaiting aggregation

NB: Data reaggregation runs daily overnight to ensure that achievement data cannot be declared based on incorrect values until all the data, including the new submitted values, have been reaggregated.

Payment declaration requested - Awaiting Commissioning Organisation Approval

If achievement was reaggregated overnight due to changes, the achievement will revert back to *Awaiting Service Provider Approval* and can then be re-declared by the PCN and the status will then move to *Awaiting Commissioning Organisation Approval*.

Payment Declaration ?

View Payment Declaration History

+ PCN individual organisation amounts will be aggregated into the Network payment.

* This service has earlier achievement date yet to be declared.

A This achievement uses defaulted values for all inputs due to missing practice level data.

P This achievement uses partially defaulted values due to some missing practice level data.

Run Achievement Summary Report

Run Annual Activity Summary Report

Select	Quality Service	Payment Type	Payment Period	Date of Achievement	Achievement Amount	Status	Notes
<input checked="" type="checkbox"/>	+ Network Contract DES 2024/25	Achievement	01/04/2024 - 31/03/2025	31/03/2025	£5,996.87	Awaiting Service Provider Approval	<div>Underlying Data</div> <div>Notes</div>

View: 50

1

Declare Achievement

Screenshot 1: An achievement is available to declare

Payment Declaration ?

View Payment Declaration History

☒ The Payment Declaration request has successfully been submitted and is awaiting Commissioning Organisation Approval if all data has been received for the service.

+ PCN individual organisation amounts will be aggregated into the Network payment.

* This service has earlier achievement date yet to be declared.

A This achievement uses defaulted values for all inputs due to missing practice level data.

P This achievement uses partially defaulted values due to some missing practice level data.

Run Achievement Summary Report

Run Annual Activity Summary Report

Select	Quality Service	Payment Type	Payment Period	Date of Achievement	Achievement Amount	Status	Notes
<input type="checkbox"/>							

The table contains no data

Screenshot 2: Achievement successfully moved to *Awaiting Organisation Approval*

NB: Data reaggregation runs daily overnight to ensure that achievement data cannot be declared based on incorrect values until all the data, including the new submitted values, have been reaggregated.

Payment declaration requested - For multiple achievements, though one or more are still pending data aggregation

If declaration is attempted for multiple NCD achievements but one or more of those achievements are awaiting aggregation, the below message will be displayed

Payment Declaration

View Payment Declaration History

+ PCN individual organisation amounts will be aggregated into the Network payment.

+ This service has earlier achievement date yet to be declared.

A This achievement uses defaulted values for all inputs due to missing practice level data.

P This achievement uses partially defaulted values due to some missing practice level data.

Run Achievement Summary Report

Run Annual Activity Summary Report

Select All

Quality Service	Payment Type	Payment Period	Date of Achievement	Achievement Amount	Status	Notes	
<input checked="" type="checkbox"/>	+ Network Contract DES	Achievement	01/04/2024 - 31/03/2025	31/03/2025	£71,962.28	Awaiting Service Provider Approval	<div>Underlying Data</div> <div>Notes</div>
<input checked="" type="checkbox"/>	+ Network Contract DES	Achievement	01/04/2025 - 31/03/2026	31/03/2026	£19,098.27	Awaiting Service Provider Approval	<div>Underlying Data</div> <div>Notes</div>

View: 50 1

Declare Achievement

☒ The Payment Declaration request has successfully been submitted and is awaiting Commissioning Organisation Approval if all data has been received for the service.

1 of 2 achievements are awaiting data aggregation. Data aggregation runs daily overnight. Once the data aggregation is complete these achievements can be declared.

Payment Declaration

View Payment Declaration History

+ PCN individual organisation amounts will be aggregated into the Network payment.

+ This service has earlier achievement date yet to be declared.

A This achievement uses defaulted values for all inputs due to missing practice level data.

P This achievement uses partially defaulted values due to some missing practice level data.

Run Achievement Summary Report

Run Annual Activity Summary Report

Select All

Quality Service	Payment Type	Payment Period	Date of Achievement	Achievement Amount	Status	Notes	
<input type="checkbox"/>	+ Network Contract DES	Achievement			£19,098.27	Awaiting Service Provider Approval	<div>Underlying Data</div> <div>Notes</div>

View: 50 1

Declare Achievement

Screenshot 1: Multiple achievements have been ticked to declare

Screenshot 2: Error message shown when *Declare Achievement* is clicked

NB: Data reaggregation runs daily overnight to ensure that achievement data cannot be declared based on incorrect values until all the data, including the new submitted values, have been reaggregated.

Calculating Quality Reporting Service (CQRS)

6

Practice Joins or Leaves a PCN After Calculation

Payment Declaration On Hold - Declaration Management

If a practice has **joined or left a PCN**, the associated payment declaration will be placed **‘On Hold’** automatically by the system. Commissioners can view the **‘On Hold’** status by navigating to the **Achievement tab** and selecting **Declaration Management** on CQRS.

Status:

On Hold

Quality Service:

Network Contract DES 2024/25

Parent Organisation Name:

All

Achievement Date:

From: 01/04/2024 To: 31/03/2025

Display Notes:

Both

 Display Underlying Data:

No

A This achievement uses defaulted values for all inputs due to missing practice level data.

B This achievement uses partially defaulted values due to some missing practice level data.

* This achievement has been put on hold by the system.

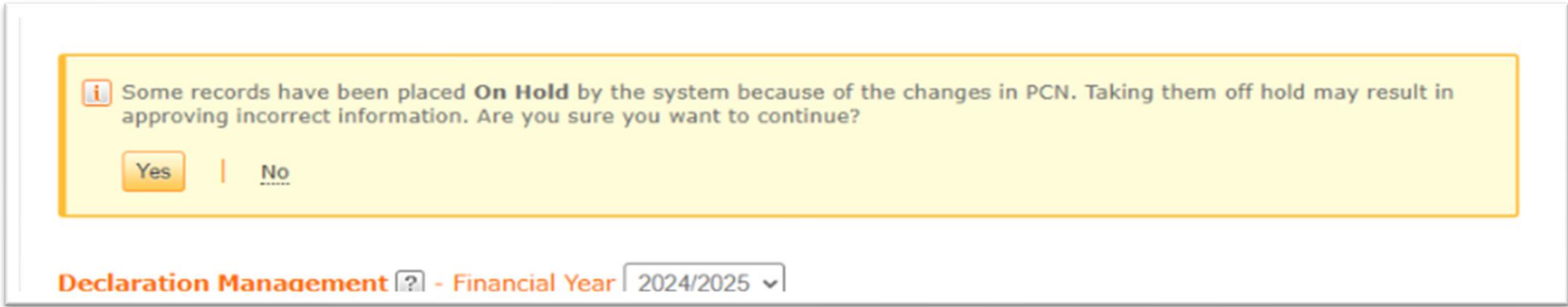
Select	Org ID	Name	Quality Service	Payment Period	Date of Achievement	Achievement Amount	Notes
<input type="checkbox"/>	<div>A</div> U02454	NIGHTINGALE	Network Contract DES 2024/25	01/04/2024 - 31/03/2025	31/03/2025	£5853.30	<div>Notes</div>
<input type="checkbox"/>	<div>A</div> U712	PCN INK	Network Contract DES 2024/25	01/04/2024 - 31/03/2025	31/03/2025	£5853.30	<div>Notes</div>

Off Hold

Screenshot 1: Achievement is *On Hold* and marked with an astrix

Payment declaration On Hold - Practice Joins a PCN

If a practice **joins a PCN** and an attempt is made to remove the hold on achievement, the following message will appear:



Screenshot 1: Message displayed confirming achievement is to be taken off hold

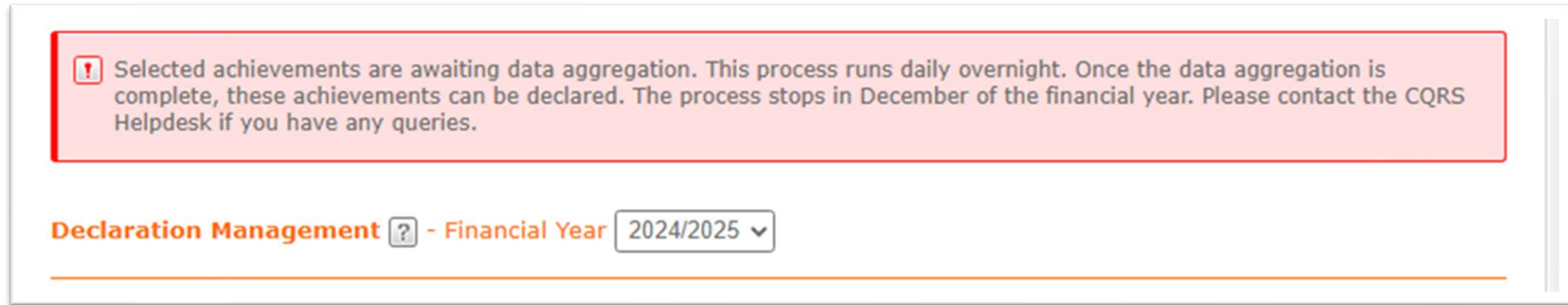
*If the **Commissioner** determines that the achievement figures are **accurate** and do not require achievement to be recalculated based on a practice joining a PCN, the hold may be lifted. The declaration process can then proceed as usual.*

*If the **Commissioner** determines that the achievement figures are **inaccurate** and does require reaggregation, the **Commissioner** will need to update participation and input the data for the practice that has just joined the PCN in order for the system to automatically reaggregate.*

NB: Data reaggregation runs daily overnight to ensure that achievement data cannot be declared based on incorrect values until all the data, including the new submitted values, have been reaggregated.

Payment declaration On Hold - Practice leaves a PCN

If a practice **leaves a PCN** and an attempt is made by the Commissioner to remove the hold on achievement, the following message will appear prior to reaggregation:



Screenshot 1: Message displayed confirming achievement cannot be taken off hold

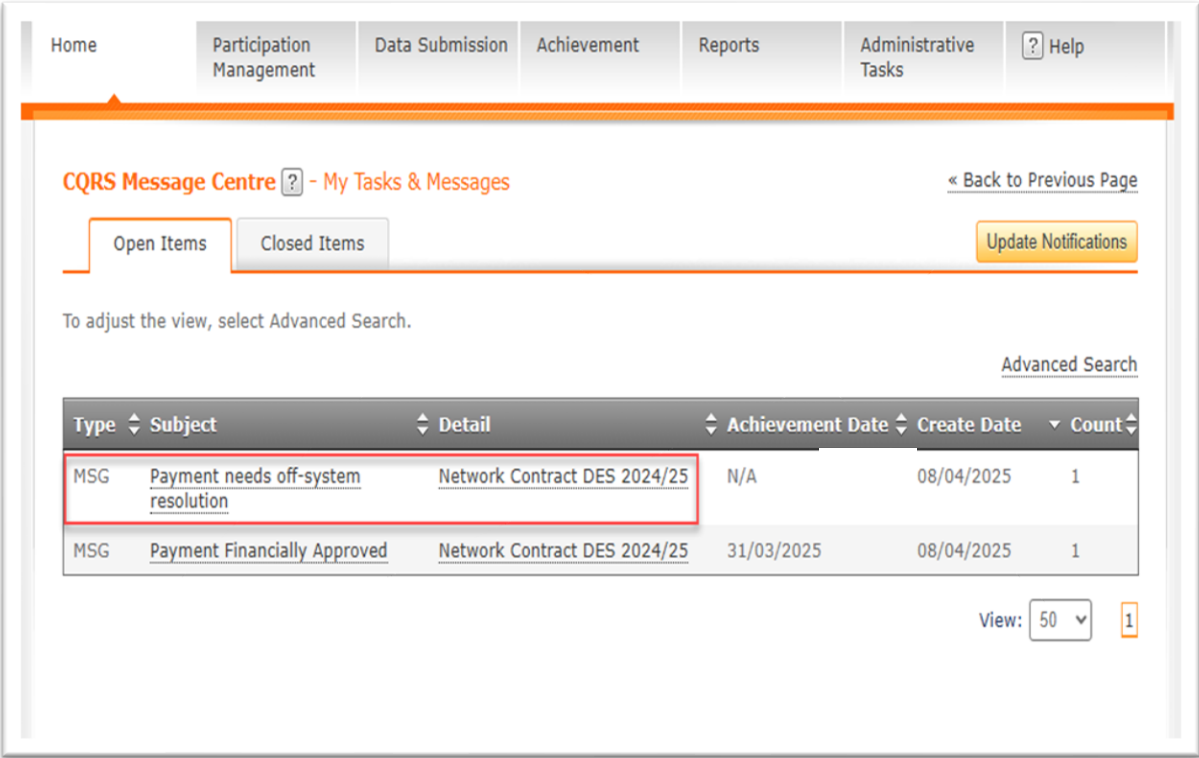
Once reaggregation has occurred, the achievement will automatically be taken off hold and the declaration will be reverted to Awaiting Service Provider Approval

NB: Data reaggregation runs daily overnight to ensure that achievement data cannot be declared based on incorrect values until all the data, including the new submitted values, have been reaggregated.

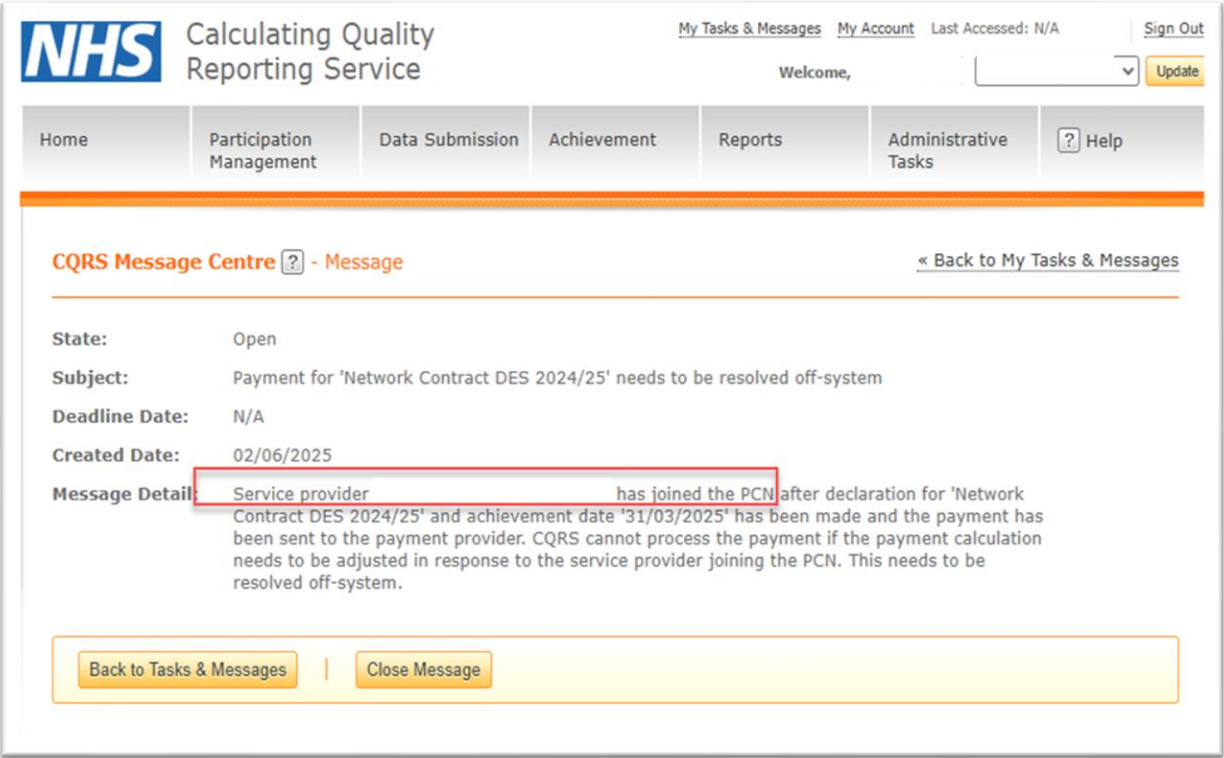
Payment Declaration Following Financial Approval

Payment Declaration Financially Approved - Off System Payment Required

If Payment declaration has been financially approved and a Practice leaves and/or joins a PCN, the below messages are displayed on the CQRS message centre that the payment requires an off-system resolution.



Screenshot 1: Notification regarding off system payment required



Screenshot 2: Example message detail when notification is clicked